

My Action Plans

N-size: (104)

Date Created	Selected Issue	Filter Description	SMART Goal	Action Steps	Notes	1st. Review Date	2nd. Review Date	3rd. Review Date
02/15/2023	I enjoy mealtimes.	N/A	The home will improve this indicator: I enjoy my mealtime by 5% (currently favorability from the 2023 perceptyx results 73%) by December 2024	- conversation cards for the tables -Continue QUIS training for all FT and PT night shift PSW staff and dietary staff -Meet the cook Days to be restarted, successful in summer of 2023 -Tray service-improve process orange lily to complete education with staff by July 1/24 1) continue Pleasurable Dining Committee Meeting Monthly QUIS Training to be continued focusing on all dietary and night staff by June 30, 2024		05/31/2024	07/31/2024	09/30/2024